

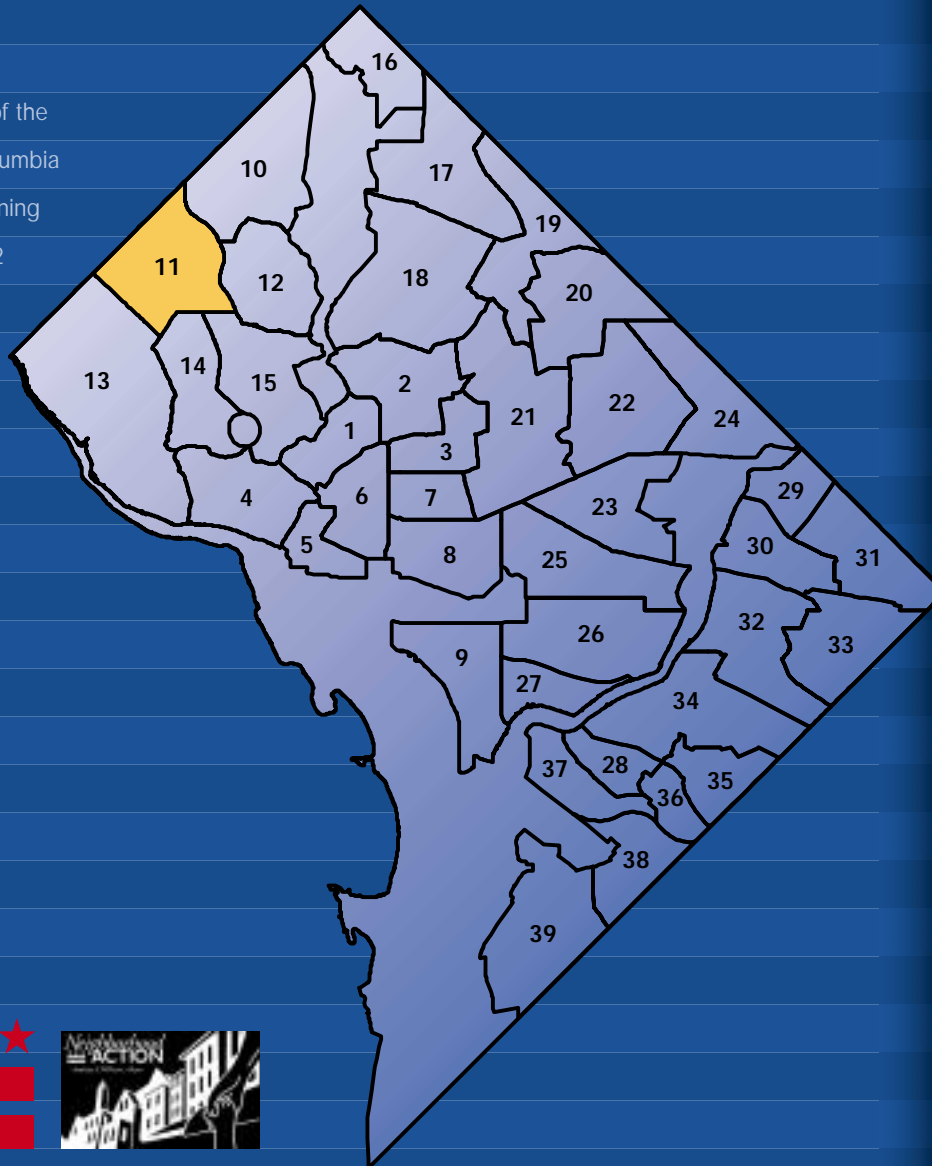
Neighborhood Cluster

11

District of Columbia Strategic Neighborhood Action Plan

Prepared by

Government of the
District of Columbia
Office of Planning
Summer 2002



American University Park
Friendship Heights
Tenleytown



Acknowledgments

*The following people and groups
deserve special recognition for the
time they dedicated to developing
this plan for Cluster 11:*

Advisory Neighborhood Commissions (ANCs)
3E and 3F

Cluster 11 Neighborhood Steering Committee

Friendship-Tenleytown Citizens Association

Residents of American University Park,
Friendship Heights, and Tenleytown

Tenleytown Neighbors Association

Western Avenue Citizens Association

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Letter From the Mayor



Dear Resident,

I am very proud to present the Strategic Neighborhood Action Plan (SNAP) for your Neighborhood Cluster. I personally want to congratulate all the citizens, the citizen and civic associations, the faith community, the Advisory Neighborhood Commissioners, the businesses, and others that helped shape this plan.

I have personally reviewed these plans and am struck by the tremendous amount of work, thought, and commitment that went into their preparation. I value these SNAPs as a way to communicate directly with you, the residents and stakeholders of this marvelous city.

What began at the city-wide level with the first and second Citizen Summits in 1999 and 2001 has been expanded at the neighborhood level through the Neighborhood Planning, Neighborhood Service, and Neighborhood Outreach efforts—all part of the overall Neighborhood *Action* program. Through this triad, I have heard your concerns and priorities directly and have taken measures to respond.

This Strategic Neighborhood Action Plan is not just words on paper. Every agency in my administration has reviewed these plans to see how they might contribute to advancing the priorities and objectives you outlined here. As you know, this was a tough budget year. I instructed agencies to preserve their commitments to addressing your priorities, as they assessed how and where to trim their budgets. What's more, additional funding was provided to specifically accomplish a number of important neighborhood priorities articulated through the SNAPs across the city. This approach includes funding to install an additional 600 litter cans across the city; hire an additional Fire Inspector for every Ward; add another staff person under the Clean City Administrator, who will further the goal of neighborhood cleanliness; hire additional Historic Preservation staff to review projects in historic areas; and more. While not every priority was met, such changes signal tangible evidence of my belief that the business of government starts with the business of the people.

This SNAP document is a first of its kind. It is the first time a major city has coordinated a plan with every neighborhood in the city in a single year. It is the first product of many that will provide citizens with a record of how this government will directly respond to your priorities.

I am excited about this SNAP document and about what it signals for the future of our neighborhoods and our city. I look forward to working with you, my agencies, and other stakeholders to implement the many significant priorities you have identified here. Congratulations, and now the work begins.

Sincerely,

Anthony A. Williams
Mayor

Dear Resident,

Enclosed is your Neighborhood Cluster's Strategic Neighborhood Action Plan (SNAP). I want to personally thank all who contributed to developing this plan and congratulate them for their hard work. Many in your neighborhood devoted considerable time identifying strategies to improve the quality of life in your neighborhood. This effort has helped us—the District government—better partner with you to make concrete improvements in our communities.

Your SNAP is a new kind of "plan for action" because it will not simply sit on a shelf. It is a document that lists key commitments by agencies and includes a timeline for implementation. It is a document whereby the commitments will be tracked by the Mayor's Office of Neighborhood *Action* to ensure that they are followed through to completion. It is an action plan and a foundation of our city's budget.

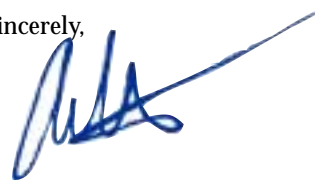
With the same level of deep commitment in developing this plan, I urge you—neighborhood groups, the faith community, businesses, nonprofits, Advisory Neighborhood Commissioners, and others—to help implement the remaining actions. While I know many of you have been active in your neighborhoods for years, implementing specific actions in this plan will help unite government and citizen efforts through its goal of addressing specific priorities identified by your neighbors.

Our work with you in your neighborhoods has just begun! Your Neighborhood Planner, Robert Collins, who helped develop this SNAP, will continue to work with you and the District Department of Transportation (DDOT) on the Ward 3 Traffic Policy Committee. Several other activities that he will conduct over the next year include (1) initiating a Strategic Development Plan for the Friendship Heights and Tenleytown corridor along Wisconsin Avenue and

(2) helping to initiate a Building and Land Regulation Task Force for Ward 3, as part of the Neighborhood *Action* Team.

I look forward to our continued work with you in your Neighborhood Cluster. Thank you and congratulations once again for all your hard work and dedication in developing this SNAP.

Sincerely,



Andrew A. Altman
Director, Office of Planning

Letter From the Director



Neighborhood Action

Three years ago, Mayor Williams's administration developed a new framework for how the District government would work together with citizens and other partners to make good decisions and to improve our city. This framework was the start of *Neighborhood Action*. The mission of *Neighborhood Action* is to empower citizens to improve their communities by mobilizing and coordinating the resources of government, businesses, nonprofits, the faith community, neighborhood leaders, and the citizens themselves. *Neighborhood Action* has held four Citizen Summits: one in November 1999, a follow-up in January 2000, one in October 2001, and another in December 2001. There were also two Youth Summits to hear from our younger residents. At those public forums, citizens shared their priorities for the city, which helped redefine our District government's priorities at the city-wide level.

It was also realized, however, that there was much work to be done at the neighborhood level. As part of

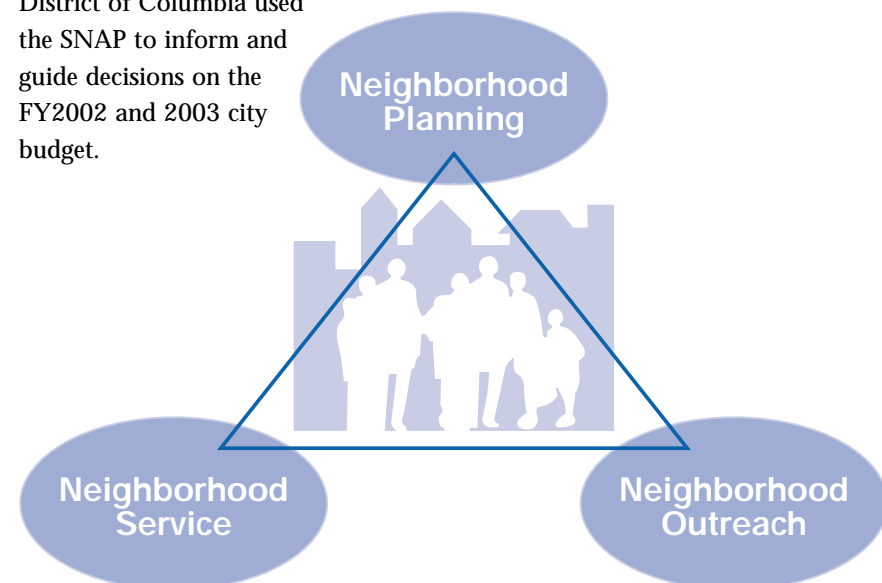
Neighborhood Action, the *Neighborhood Action Triangle* was created—three neighborhood initiatives aimed to identify and then solve neighborhood-specific issues. They are the Neighborhood Service Initiative, the Neighborhood Outreach Program, and the Neighborhood Planning Initiative. **Neighborhood Service** addresses recurring service delivery problems that require the coordinated involvement of more than one agency. **Neighborhood Outreach** holds public meetings, town halls, “coffee with the Mayor,” and other meetings to ensure that this administration stays connected to neighborhood issues. **Neighborhood Planning** has been working with citizens to identify top priority issues and to develop Strategic Neighborhood Action Plans (SNAPs) for each of the 39 Neighborhood Clusters in the city.

Strategic Neighborhood Action Plan

This document is the SNAP for your Neighborhood Cluster. Citizens, citizen groups, businesses, the faith community, Advisory Neighborhood Commissioners, and others helped

develop this plan with the Neighborhood Planning Initiative located in the DC Office of Planning (OP).

The SNAP is part of *Neighborhood Action*, which is Mayor Williams's initiative to reengage citizens in the governance of their city and to establish a vision, priorities, and action for your Neighborhood Cluster. For the first time in the District, the SNAP provides residents a process to articulate and begin addressing many of the neighborhoods' most pressing challenges. The government of the District of Columbia used the SNAP to inform and guide decisions on the FY2002 and 2003 city budget.



Introduction

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Unlike the long-range goals of the Comprehensive Plan, the SNAP identifies near-term goals (i.e., goals for a 2-year period). Through a series of community workshops and steering committee meetings, community stakeholders identified the following priority areas of the Cluster 11 SNAP: Neighborhood Traffic Management and Enforcement; Commercial and Retail Development; and Residential Development Controls, Historic Preservation, Small-Town Character, and Comprehensive Planning. These three priorities and the actions recommended to address them reinforce several community concerns identified in the Ward 3 plan. Progress on each action committed to by a District agency will be tracked through annual status reports by the Office of Neighborhood Action.

Although the SNAP is an independent planning document not tied to the Comprehensive Plan, it could inform residents about how the Comprehensive Plan is updated in the future. Currently, the Mayor and Council are appointing a Comprehensive Planning Task Force representing a broad

cross-section of stakeholders to work with the Office of Planning as it undertakes a review of the current plan and planning process.

The Comprehensive Plan

Throughout the SNAP process, residents asked, “How do Strategic Neighborhood Action Plans relate to the Comprehensive Plan?” While both documents outline a vision for neighborhoods and include concrete and identifiable goals for your community, there are differences in how they are used by District agencies and what the immediacy is of their effect on your neighborhood.

The *Comprehensive Plan for the National Capital* is a long-range (20 years) general policy document that provides overall guidance for the future planning and development of Washington, DC. District agencies use this document as a guide to ensure that their actions reinforce the long-term goals of the city. The Comprehensive Plan was first proposed by the Mayor and adopted by the Council in 1984 and 1985, respectively. Amendments to the plan are proposed by the

Mayor and approved by the Council every four years. The plan has been amended in 1989, 1994, and 1998. The plan includes both local and Federal elements and is the only planning document mandated by the Home Rule Act. There are 10 local elements, which together are usually referred to as the “District of Columbia Comprehensive Plan”: General Provisions, Economic Development, Housing, Environmental Protection, Transportation, Public Facilities, Urban Design, Downtown Plan, Human Services, and Land Use.

The Ward 3 plan is one part of the goals for the Comprehensive Plan. It establishes a vision for Ward 3 over 5 years (1999–2004) and highlights nine areas of focus. Major themes for all Ward 3 neighborhoods include the following: protecting residential neighborhoods, controlling redevelopment, preserving and promoting cultural and natural amenities, preserving the historic character, and sharing the burden of city-wide issues.

A Message From Your Neighborhood Planner

As your Neighborhood Planner, my job has been to guide residents and stakeholders of Cluster 11 through the neighborhood planning process. The goal of this process was to facilitate a citizen-driven effort to identify neighborhood priorities to help guide District agencies, nonprofits, and others to improve the quality of life in your neighborhood. Together, we have produced your first Strategic Neighborhood Action Plan (SNAP). This effort has truly been a monumental achievement!

This task has not been easy considering the complexity of your priority issues. Cluster 11, like most of Ward 3, is dealing with difficult issues that don't have quick fixes. These issues include traffic congestion, government accountability, and development controls. Many of you feel that the District has long neglected these issues, does not have proper enforcement mechanisms, and has not had the proper resources to deal with them effectively. This document clearly

articulates these issues and will be used to begin to create a plan of action for addressing many of them.

Historically, I know that many of you have taken the initiative to begin change and not to wait for the government to try to fix these issues. This effort also applies to the SNAP, because you have not waited for this document to be published before taking on these tough issues. For example, one of the top priorities for Cluster 11 is traffic management and enforcement. Starting last summer, following the Mayor's Ward 3 Traffic Summit, citizens requested that the DDOT and the Metropolitan Police Department (MPD) form a Ward 3 Traffic Policy Committee. This Committee was charged with working on the many transportation-related issues in Ward 3 and with improving communication channels between the city government and the citizens. This committee has proven to be very useful, and it is largely through your hard work that things are changing.

Finally, I would like to recognize the tremendous commitment and dedication of those who participated in this planning process. Cluster 11 is fortunate to have so many energetic and concerned citizens. Your fellow citizens and neighbors should be proud of the plan that you helped create. I look forward to continuing to work with you and your community to implement the actions outlined in this plan and to achieve the vision for safe, livable, and vibrant neighborhoods throughout the District of Columbia.

To better understand what makes your Neighborhood Cluster special, examine the following sections, which describe both the positive and negative conditions found in your communities, including demographics, recent activity in your neighborhood, and physical characteristics.

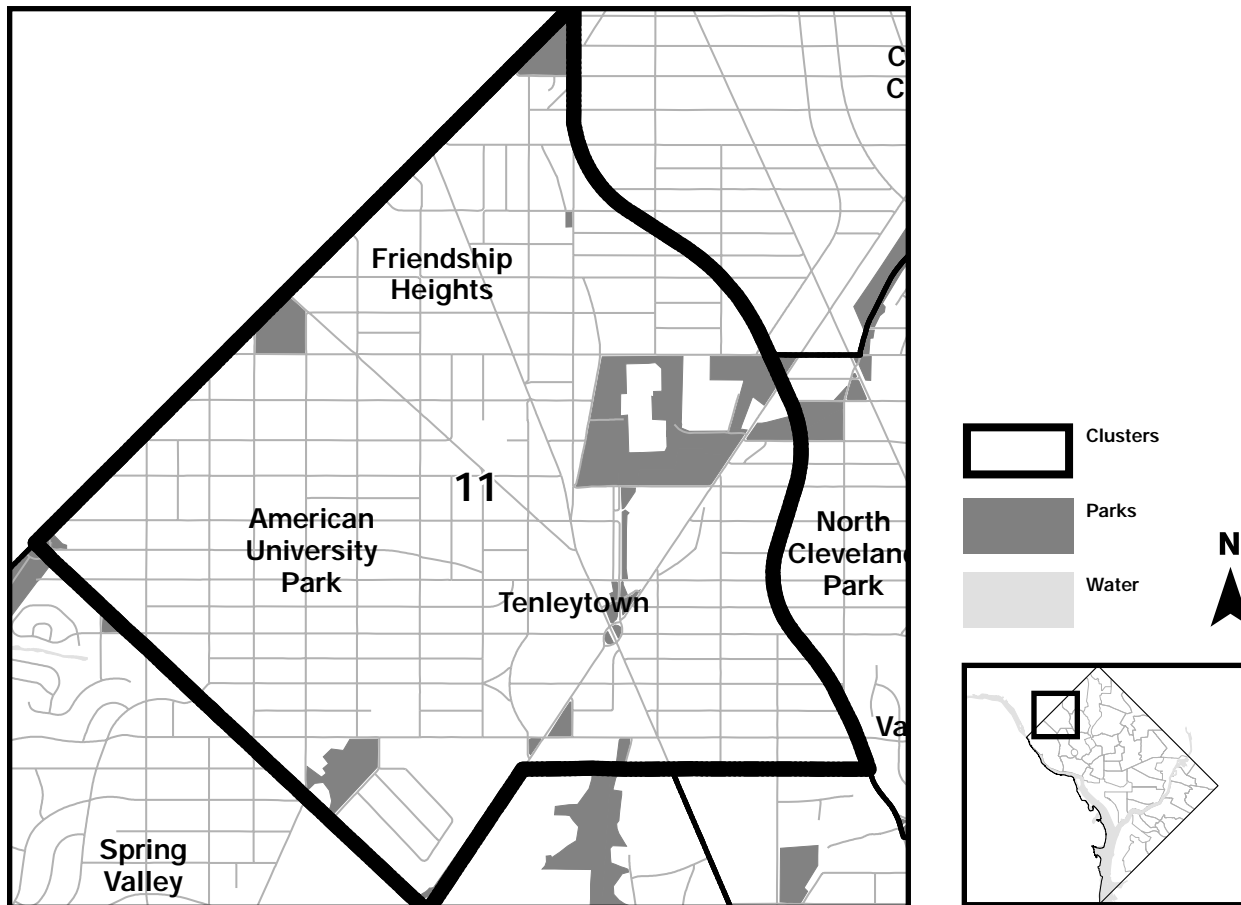
Robert Collins

Neighborhood Planner, Cluster 11

State of the Cluster

2

Cluster 11: American University Park, Friendship Heights, Tenleytown



Cluster 11 Neighborhoods

This document is the first SNAP developed for Neighborhood Cluster 11. Your Neighborhood Cluster is shown on the map. Its boundaries are Reno Road on the east, the District-Maryland line on the north, Massachusetts Avenue on the west, and Nebraska Avenue and Upton Street on the south. Cluster 11 includes the following neighborhoods:

- American University Park
- Friendship Heights
- Tenleytown

These three neighborhoods developed this SNAP with the help of your Neighborhood Planner, Robert Collins.

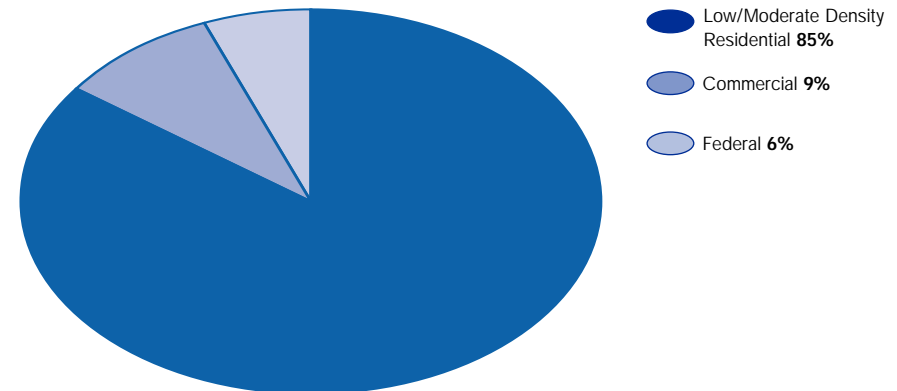
Physical Characteristics and Assets

Cluster 11 is defined by its attractive tree-lined streets, stable neighborhoods, and proximity to open space.

From a historic perspective, Tenleytown is one of the oldest parts of the city and was developed at the juncture of three roads—Georgetown Pike (now Wisconsin Avenue), River Road, and Belt Road. The Civil War brought development to the area when Fort Reno was established in the area as one of the “ring of forts” around Washington. After 1900, development followed Wisconsin Avenue out from the city’s center, and the streetcar lines brought new residents. It took another 50 years for this area to develop to the extent to which it is today. In the 1980s, the area saw two Metro stations open along Wisconsin Avenue at Tenley Circle and Western Avenue.

The predominant land use in Cluster 11 is residential and is primarily composed of single family detached homes. The main commercial area for the Cluster runs along Wisconsin Avenue. The Tenleytown portion of the commercial area is centered on the Tenleytown Metro station and includes a grocery store, numerous small shops, and restaurants. The Friendship Heights portion is centered on the Friendship Heights Metro station and functions as a regional shopping area with major retailers. A breakout of the types and corresponding percentages of land uses for this Cluster is shown on the pie chart to the right.

Land Uses in Cluster 11



Source: Zoning Data contained in the Central DC GIS Database maintained by DC Office of the Chief Technology Officer, as of April 2002

Typical neighborhood in Friendship Heights



Friendship Heights metro station



Wisconsin Avenue corridor in Friendship Heights



Key assets and features of Cluster 11 include the following:

- *The neighborhoods offer sound housing stock and a strong real estate market.*
- *Fort Reno Park and several other smaller parks and open spaces offer a variety of recreation opportunities.*
- *The Wisconsin Avenue and Massachusetts Avenue corridors offer connections to other parts of the city and to Maryland.*
- *The Tenleytown and Friendship Heights Metro stations offer transportation options and connections for Cluster 11 residents and to visitors from across the region.*
- *The Friendship Heights commercial area offers regional shopping opportunities and includes national retailers such as Neiman Marcus, Lord and Taylor, Pottery Barn, and Border's Books.*
- *Fort Reno, Grant Road, and Tenleytown are historical resources, which offer a connection to the District's past.*
- *Cluster 11 is home to Janney School, one of the region's best public elementary schools (in terms of test scores).*
- *Tenleytown hosts the annual Taste of Tenleytown.*

Demographics

Cluster 11 has approximately 10,500 residents, representing about 2% of the District's population. Racially, White residents make up the majority in this Cluster (88%), while African Americans account for 4% of the population. The Cluster's median household income (\$104,245) is the second highest in Ward 3 and well above the city-wide median income of \$43,001. In the past 10 years, the median household income has almost doubled. The chart below provides some basic information about your neighborhood, such as age, race and ethnicity, and family income of residents for 2000. It also shows data for 1990, which allows you to see how your Cluster has changed. To learn more about other demographics, you may obtain a copy of your Cluster 11 Databook by contacting the DC Office of Planning at 202-442-7600.

	Cluster 11: 1990	Cluster 11: 2000	City-wide: 2000
Population	10,735	10,490	572,059
Age			
Under 18 years	16%	20%	20%
Between 18 and 65 years	66%	64%	68%
Over 65 years	18%	16%	12%
Race / Ethnicity			
African American	4%	4%	60%
White	91%	88%	31%
Hispanic ¹	5%	5%	8%
Income			
Median Household Income ²	\$66,757	\$104,245 ³	\$43,001 ³
Education			
High School Graduates	95%	Data not yet available	78%
College Graduates	72%	Data not yet available	39%
Housing			
Occupied Housing Units	4,345 units	4,402 units	248,338 units
Percentage of Housing Units Owner-Occupied	72%	77%	41%

Source: U.S. Census Bureau, 1990 and 2000 data.

1. People of Hispanic origin may be of any race.

2. Median income is the income level at which half of the households earn more and half earn less. It is literally the income that is in the middle.

3. Claritas, Inc., 1998 data.

Recent Neighborhood Activity

Included below are both public and private investments that are planned or have occurred over the past few years in Cluster 11. While the Cluster's neighborhoods remain strong and stable, many of the activities listed have prompted controversy and serious debate among residents, developers, businesses, institutions, and the government.

The following is a list of recent activities:

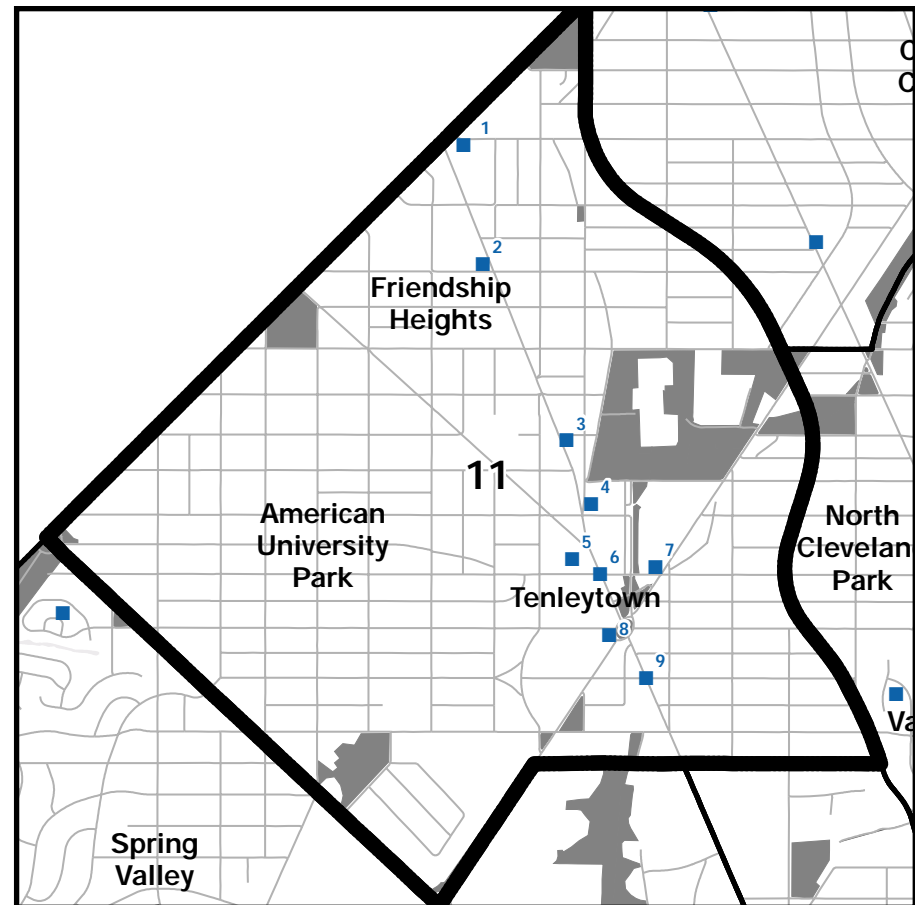
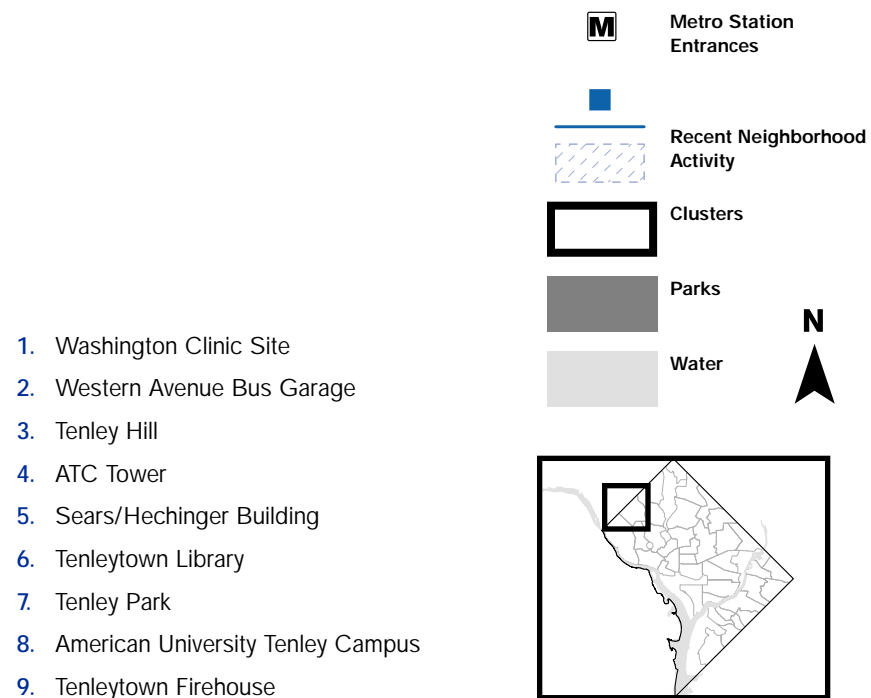
- *New residential units completed or under construction include the following: Tenley Hill Condominium, six semidetached houses at the corner of Albemarle Street and Nebraska Avenue.*
- *Proposed renovations to the Tenleytown Library and Tenleytown Firehouse are slated to begin in FY2002.*
- *The proposed American Tower Company (ATC) tower on Wisconsin Avenue in Tenleytown is still pending.*
- *Developments have been proposed on the Maryland side of Friendship Heights, as well as at the Western Avenue Bus Garage and at the Washington Clinic.*
- *Various reuse proposals for the abandoned Hechinger Building on Wisconsin Avenue have been presented.*
- *American University's 10-Year Campus Plan was approved, including a plan to build a new arts center on Massachusetts Avenue at Ward Circle.*

The Recent Neighborhood Activity map on the following page depicts the key activities in your Cluster.

Tenleytown Firehouse



Recent Neighborhood Activity in Cluster 11



Citizen-Driven Process

The commitment of Neighborhood *Action* is to engage citizens in the governance of their city and to align government priorities with citizens' priorities. Following the tradition of the Citizen Summit, the Neighborhood Planning Initiative has citizen engagement at the core of its mission. As such, the process for developing your SNAP was built around a four-phase, citizen-driven process: (1) Start Up, (2) Visioning and Identifying Essential Ingredients, (3) Action Planning, and (4) Validation.

The hard work began in phase two, when a Visioning and Identifying Essential Ingredients Workshop was held in each Neighborhood Cluster between January and June 2001. At this workshop, citizens were asked to create a list of essential ingredients for their Cluster. Essential ingredients are characteristics vital to making a neighborhood a place where people and families can live and thrive.

Your Cluster identified and ranked six essential ingredients as vital for a livable community:

1. Neighborhood Traffic Management and Enforcement
2. Commercial Retail Development
3. Residential Development Controls, Historic Preservation, Small-Town Character, and Comprehensive Planning
4. Trees, Green Space, Parks, and Recreation
5. Government Working Better
6. Racial Diversity

Cluster Priorities

Cluster 11 participants were then asked to identify three priority essential ingredients that would be the focus of additional action planning. For FY2002 and FY2003, they agreed upon the following priority ingredients:

- Neighborhood Traffic Management and Enforcement
- Commercial and Retail Development
- Residential Development Controls, Historic Preservation, Small-Town Character, and Comprehensive Planning

Next, residents were invited to participate in a series of Action Planning meetings to identify specific actions for addressing their priorities. During this extensive exercise, participants were challenged to think strategically about the necessary steps and the specific locations to begin addressing the priorities. With the detailed priorities, objectives, actions, and locations, the SNAP served as a tool for District agencies in preparing their FY2003 budgets.

Developing Your SNAP

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How We Involved You

Phase I: Start Up

- Conducted informal consultations with neighborhood leaders, and hosted three community meetings with the Neighborhood Service Coordinator (NSC) to introduce the SNAP process to the greater community. Overall, approximately 120 people were consulted throughout Ward 3.
- Recruited and formed a Cluster 11 Neighborhood Steering Committee. A Neighborhood Steering Committee meeting was held on April 2, 2001. A second meeting was held on April 26, 2001.

Phase II: Visioning and Identification of Essential Ingredients

- Convened a Neighborhood Cluster Workshop on May 19, 2001, at the University of the District of Columbia (UDC) to identify the essential ingredients for a healthy neighborhood and to establish priorities.

Phase III: Action Planning

- Organized Action Planning Work Sessions from June to August 2001 to develop preliminary action plans for the top three priorities identified at the workshop. An e-mail user group was also established to share information.

Phase IV: Validation

- Hosted a final Cluster 11 Neighborhood Steering Committee meeting to review and validate the draft plan in late August 2001. The final draft was sent to the entire e-mail user group, which was asked to review, comment, and validate the contents by mid-September 2001.

Community Outreach

- Announced and publicized SNAP-related meetings and the workshop using a variety of outreach methods including the following: an announcement at Advisory Neighborhood Commission (ANC) and citizen association meetings, posted flyers, newspaper advertisements, and e-mail notification.
- More than 40 citizens from Cluster 11 participated in the planning process.

District agencies then reviewed the neighborhood priorities as they reviewed their FY2002 budget and developed their proposed FY2003 budget. Beginning in October 2001, more than 40 agencies reviewed recommended actions and developed responses to address neighborhood priorities. Although resources are limited, agencies used neighborhood priorities as one of the inputs to help define what they should do next year, how they should be doing it, and where they should begin.

Further, when District agencies were asked to reduce their FY2003 budgets because of funding shortfalls, the Mayor and his administration emphasized that existing commitments to SNAP priorities remain untouched. Last, in a review of your SNAP and others across the city, additional funding was provided to certain agencies that needed more assistance to address neighborhood

priorities. For example, more funding was dedicated to city-wide issues such as the following:

- *Install an additional 600 litter cans across the city.*
- *Hire an additional Fire Inspector for every Ward.*
- *Hire an additional staff person who will be under the Clean City Administrator and who will further the goal of neighborhood cleanliness.*
- *Hire additional Historic Preservation staff members to review projects in historic areas.*

These and other items were included in Mayor Williams' draft FY2003 budget that was submitted to the Council of the District of Columbia to consider as it reviewed and revised the budget. Now that the Council has approved the final FY2003 budget, the commitments to your neighborhoods are firm.

Agency Commitment Highlights

In Cluster 11, some of the key actions that concerned citizens most received the following agency commitments:

Address Traffic and Transportation

- *DDOT will conduct a traffic study of the Friendship Heights area and will work with ANC 3E to develop a scope of work and boundaries of the study.*
- *DDOT, in partnership with Howard University, is developing criteria for implementing traffic-calming measures. DDOT will then work with the community to develop a plan and to implement traffic-calming measures.*
- *DDOT will install a traffic signal at Nebraska Avenue and Chesapeake Street (near Wilson High School).*
- *DDOT will complete a District-wide Bicycle Plan.*
- *As a result of the inventory currently being conducted, DDOT will make repairs of street signs in Wards 1–4.*
- *DDOT and Washington Metropolitan Area Transit Authority (WMATA) will complete a Regional Bus Study. The buses on Wisconsin Avenue and possible circulator buses will be a part of the study.*

Strengthen Development Controls

- *A Ward 3 Building and Land Regulation Task Force will be formed to deal with the many issues in the subject area. The task force will include the ANC and the following agencies: the OP, Department of Consumer and Regulatory Affairs (DCRA), Office of Zoning (OZ), Department of Health (DOH), and Office of the Corporation Counsel (OCC).*
- *The OP's Historic Preservation Office (HPO) will hire one additional staff person and will increase its community outreach and education to help raise awareness of historic resources and to build support for neighborhood preservation.*
- *The Fire and Emergency Medical Services Department (FEMS) will hire one additional Fire Inspector for Ward 3.*

Support Appropriate Commercial/Retail Development

- *The OP will prepare a Strategic Development Plan for the Tenleytown and Friendship Heights commercial areas.*
- *The Deputy Mayor for Planning and Economic Development (DMPED) has budgeted \$7 million in local funds for the ReStore DC neighborhood commercial revitalization program. A multiyear package of grants and technical assistance will be awarded on a competitive basis to approximately five neighborhood business districts per year. Other business districts can apply on a competitive basis for matching grants for short-term, specific projects such as a market study. Funding will also be provided to support neighborhood business resource centers.*
- *DDOT will investigate and meet with ANC 3E and other community partners to determine the needs and desires for a Tenleytown commercial area streetscape and beautification plan.*
- *District of Columbia Public Libraries (DCPL) has budgeted \$830,000 in FY2003 and \$1.8 million in FY2004 for the construction of a new Tenleytown branch.*

Chapter 4, The Action Plan, describes in detail how District and non-District agencies are responding to the citizen priorities in FY2002, FY2003, and beyond.

Understanding the Plan

The Cluster 11 Action Plan is where citizen-driven priorities are described in detail. The priorities specific to Cluster 11 include the following:

- Neighborhood Traffic Management and Enforcement
- Commercial and Retail Development
- Residential Development Controls, Historic Preservation, Small-Town Character, and Comprehensive Planning

This section describes both District commitments and key community-led actions. The data are organized by the priorities described above. Each priority is further described by objectives, which articulate specific problems or needs that must be addressed in order to accomplish the priority. For example, if a Cluster's priority is Public Safety, objectives may be to "develop strategies to reduce drug activity" and to "improve relations between police and area residents." Each objective then has a specific Action Plan that includes Proposed

Action, Responsible Agencies, Budget Commitment, and Time Frame for Implementation.

As you read through the Action Plan, you will notice that many of the recommended actions list commitments from multiple agencies. It is often the case in government that several agencies with specific expertise are required to work together to fully address any one issue. In those cases, the first agency listed is the lead agency, or agency that has primary responsibility for implementing or coordinating implementation. The additional agencies listed will play a supporting role to the lead agency. An agency commitment may range from providing background information or performing technical analysis on a specific project, to funding and managing a series of activities on a city-wide initiative.

The Action Plan also acknowledges the fact that government cannot address those priority issues alone. In many instances, the agencies will need the help of the business and

institutional community, nonprofits, civic and citizen organizations, and individual citizens to create sustainable community improvement. During the SNAP process, many of the priorities identified by your neighborhood included actions that require community or private-sector leadership and participation or both. The following Action Plan includes those community-led actions, and it begins the process of engaging residents and other organized groups to work together with government to address local issues.

The following pages provide the detailed District Agency commitments and timelines to begin addressing some of your top Cluster priorities.

Because partner names are abbreviated in this Action Plan, please refer to Appendix B for a list with the complete name of each partner.

The Action Plan

4

Agency Responses to Citizen Priorities

PRIORITY 1:

Neighborhood Traffic Management and Enforcement

Residents highlighted that (1) keeping neighborhood streets free from commuter and cut-through traffic and (2) reducing vehicle speed and other traffic violations are key to maintaining the quality of life for Cluster 11 residents. This action is especially true in the Friendship Heights area of the Cluster, where proposed developments on both sides of the Maryland-District line threaten to compound this issue. To address these issues, residents recommended traffic studies be conducted and traffic-calming measures be installed.

OBJECTIVE 1:

Reduce speeding on arterial streets.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1680	Install well-publicized Automatic Speed Equipment (ASE which is radar or laser) to catch violators and to encourage compliance with posted speed limits.	Cluster-wide	MPD	1159	The Metropolitan Police Department (MPD) has already established a highly publicized photo speed-enforcement program. The speed-enforcement cameras are mobile and can be used in this Cluster. The program can be implemented in this Cluster immediately.	FY2002
174	Conduct spot traffic enforcement. Coordinate with Advisory Neighborhood Commissions (ANC) for suggested locations.	Cluster-wide	MPD	448	MPD has already established a highly publicized photo speed-enforcement program. The speed enforcement cameras are mobile and can be used in this Cluster. The program will be implemented in this Cluster immediately.	FY2002
			ANC 3E	447	ANC 3E will work with MPD to implement this action.	Ongoing
1682	Identify particular trouble spots, install electronic signs with radar that say "Speed Limit 25 MPH, Your Speed XX MPH." Coordinate with ANCs for suggested locations.	Cluster-wide	MPD	1162	The Operations Command is currently in the process of purchasing smart machines for each district. As soon as the equipment becomes available, it can be used in this Cluster.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 1: **Neighborhood Traffic Management and Enforcement**

OBJECTIVE 2: Reduce speeding and cut-through traffic on neighborhood streets and alleys.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1683	Have the ANC transportation subcommittee (or other entity) monitor reported traffic cut-through or speeding problems from residents and evaluate traffic -calming solutions in conjunction with DDOT's Traffic-Calming Manual.	Cluster-wide	ANC 3E	1163	ANC 3E will monitor this action.	FY2003
			MPD	6466	MPD's District 2 is prepared to immediately participate in an ANC transportation subcommittee to monitor speed and cut-through activity.	FY2002
			DDOT	1164	DDOT, in partnership with Howard University, is designing criteria for traffic-calming measures during FY2002 and is implementing during "out years." The results from the Howard University study will be used city-wide to address traffic-calming issues.	FY2003
175	Develop a comprehensive traffic-calming plan for Cluster 11 in conjunction with DDOT and ANC on the basis of problems identified in Action Step a.	Cluster-wide	DDOT	450	DDOT, in partnership with Howard University, is developing criteria to be used for implementing traffic-calming measures. Criteria will be developed in Q4 of FY2002. Implementation will be in Q2 of 2003. DDOT will work with ANC and the community to develop a plan in Q2 of 2003 that will be based on traffic-calming measures.	FY2003
			ANC 3E	449	ANC 3E will work with DDOT to implement this action.	FY2003
1684	Implement Cluster 11's Traffic-Calming Plan.	Cluster-wide	DDOT	1165	DDOT, in partnership with Howard University, is designing criteria for traffic-calming measures during FY2002 and will be implementing during out years.	Out Years

Agency Responses to Citizen Priorities

PRIORITY 1:

Neighborhood Traffic Management and Enforcement

OBJECTIVE 3:

Improve pedestrian safety.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
176	Recommend to DDOT that "Yield to Pedestrian Signs-DC Law" be placed in center of crosswalks without signals on Wisconsin, Nebraska, Western, and Massachusetts Avenues; Reno Road; and other high-volume streets.	Cluster-wide	DDOT	452	DDOT concurs and is awaiting delivery of pedestrian safety markers for installation. DDOT will work with ANC on placement of markers in this Cluster.	FY2002
			ANC 3E	451	ANC 3E will work with DDOT to implement this action.	FY2002
1685	Conduct spot enforcement of pedestrian right-of-way laws at crosswalks.	Cluster-wide	MPD	1167	District 2 can immediately begin enforcing pedestrian violations. Two waves of enforcement began in June 2001, targeting the most dangerous bike and pedestrian intersections in the city.	FY2002
177	Evaluate the need for new traffic signals, stop signs, and "No Right Turn on Red" signs to improve pedestrian safety. Particular attention should be given to streets around Janney School and Wilson High School. A mid-block pedestrian light should be considered on Wisconsin Avenue at Mazza Galleria.	Cluster-wide	DDOT	454	DDOT will replace "No Right Turn on Red" signs at the subject schools. DDOT concurs that a traffic signal is warranted and will be installed in FY2003. A mid-block crossing would create an unsafe condition for pedestrians. DDOT encourages pedestrians to cross at the intersection (Western Avenue and Jenifer Street). DDOT will explore with ANC the possible placing of signage or other ideas to discourage this crossing.	FY2002
1686	Encourage the completion of missing sidewalks on Nebraska Avenue, Reno Road, Albemarle Street, and other locations as needed.	Cluster-wide	DDOT	1169	DDOT's existing policy requires citizens to have a petition, followed by a public hearing and an assessment of the construction cost for having a sidewalk constructed. Currently, the City Council is considering legislation that would eliminate this charge-back to citizens.	Ongoing
			Community	1168	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 1: **Neighborhood Traffic Management and Enforcement**OBJECTIVE 3: **Improve pedestrian safety.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1687	Have DC Bicycle Coordinator develop education tools to emphasize that bicyclists passing pedestrians on sidewalks should give warning before passing. Discussions with the Washington Area Bicyclist Association, and other groups is encouraged.	City-wide	DDOT	1170	DDOT will conduct a District-wide Bicycle Plan beginning in FY2002 with completion in FY2003. Contact the Bicycle Program Manager for further information at 202-671-2331.	FY2003
1688	Work with the ANC to locate damaged sidewalks and to make necessary repairs.	Cluster-wide	DDOT	1173	The community should contact 202-727-1000 to report street maintenance issues and problems so that they can be forwarded to VMS.	Ongoing
			Community	1172	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
1689	Consider eliminating sidewalk assessment charge-backs to property owners where no sidewalk currently exists.	City-wide	DDOT	1174	The council is currently considering legislation that would eliminate the assessment charge-back to citizens.	Ongoing
			OCC	1175	The Office of Corporation Counsel (OCC) will provide legal advice to a client agency. OCC will provide legal service support within the client agency's time frame.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 1: **Neighborhood Traffic Management and Enforcement**OBJECTIVE 4: **Manage the on-street parking to ensure availability for residents.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1690	Develop a Comprehensive Parking Management Plan (CPMP) for the Cluster.	Cluster-wide	DDOT	1176	DDOT will explore residential parking strategies to increase parking in residential neighborhoods. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003
1691	Ensure that an adequate amount of paid parking be provided by new developments, especially around Metro stations.	Cluster-wide	DDOT	1177	DDOT will explore residential parking strategies to increase parking in residential neighborhoods. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003
			OP	1178	The OP, with DDOT as cochair, is participating in the Mayor's Transit Oriented Development Task Force, which includes reviewing the parking standards around Metro stations.	FY2003
1692	Ensure that all nonresidential on-street parking is metered. Evaluate extended metering times to include weekends and evenings.	Cluster-wide	DDOT	1179	DDOT will explore residential parking strategies to increase parking in residential neighborhoods. Parking studies will be performed during FY2003. The results from the studies will be used city-wide.	FY2003
178	Revise the current Residential Permit Parking (RPP) program and consider the following changes: (a) extend the program to weekends, (b) prohibit 2-hour parking by nonpermit holders, and (c) limit the number of permits issued per household.	City-wide	DDOT	455	The current residential parking program allows residents to petition to extend days and hours of RPP. Petitions are available from TSA Curbside Management. The Mayor has announced the creation of a task force to explore alternatives.	FY2002
			OCC	456	OCC can provide legal advice to DDOT to meet desired policy objectives and time frame.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 1: **Neighborhood Traffic Management and Enforcement**OBJECTIVE 5: **Improve signage and streetscape appearance.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1693	Identify and replace missing signs. The following signs have already been identified: (a) Street signs: Brandywine Street at 42nd, 45th, 46th, 47th, and 48th Streets; Albemarle Street at 44th Street; and Van Ness Street at Wisconsin Avenue (b) Other: "Stop Here for Red Light" on westbound Albemarle at 39th Street.	Cluster-wide	DDOT	1181	DDOT is currently conducting an inventory of street signs in Wards 1-4. Repairs and replacements will be made during FY2003. Residents may also call 202-727-1000 to report missing street signs.	FY2003
			Community	1180	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
1694	Identify and replace damaged and faded signs that cannot be read.	Cluster-wide	DDOT	1183	DDOT is currently conducting an inventory of street signs in Wards 1-4. Repairs and replacements will be made during FY2003.	FY2003
			Community	1182	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
1695	Identify and remove signs that are no longer needed, such as "Stop Trashing DC" signs that can no longer be read, a Georgetown University Hospital directional sign in Tenley Circle pointing down Nebraska Avenue, and "Snow Emergency No Parking" signs where parking is already prohibited.	Cluster-wide	DDOT	1185	DDOT is currently conducting an inventory of street signs in Wards 1-4. Repairs and replacements will be made during FY2003.	FY2003
			Community	1184	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 1: **Neighborhood Traffic Management and Enforcement**OBJECTIVE 5: **Improve signage and streetscape appearance.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1697	Create a "DC Streetscape Award" for businesses contributing to the appearance of the city (for example, Capital Amoco on Wisconsin Avenue at Ellicott Street).	City-wide	DDOT	1188	DDOT will explore this idea and will suggest that the community work with the Clean City Coordinator Office on this idea.	Ongoing
179	Remove and replace all light-blue trash barrels on Western Avenue and 40th Street, and in other locations as identified.	Cluster-wide	DPW	458	The Department of Public Works (DPW) has 500 new and replacement litter cans on order. The first 320 will be used to replace obsolete blue litter cans.	FY2002
1696	Add sidewalk park benches at appropriate high-pedestrian volume locations (for example, benches on Connecticut Avenue at Chevy Chase Circle, which were donated by individuals and organizations).	Cluster-wide	DDOT	1187	DDOT will investigate the area to determine streetscape improvements and will schedule a meeting with ANC and the community to develop an appropriate plan.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 1: **Neighborhood Traffic Management and Enforcement**OBJECTIVE 6: **Improve pavement conditions.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1698	Develop a pavement management system. The system should evaluate all streets and sidewalks and should determine if (1) routine maintenance is needed, (2) overlays or repaving is needed, or (3) complete reconstruction is needed. All information should be public.	City-wide	DDOT	1189	DDOT will determine pavement conditions of these locations where necessary. Design will be developed in FY2003, and construction will be completed in the "out years." DDOT currently has a section that monitors the roadway conditions and that makes determinations for construction.	Ongoing
180	Implement urgent need to repave portions of Wisconsin Avenue from Tenley Circle to Jenifer Street NW.	Wisconsin Avenue from Tenley Circle to Jenifer Street NW	DDOT	459	DDOT will determine pavement conditions and will propose funds for design in FY2003 and the beginning of construction in the out years.	Out Years
1699	Have community develop a formal, systematic approach to report deteriorated pavement and potholes, such as through an Internet site that connects to the city's Call Center so the areas are repaired in a timely fashion.	Cluster-wide	Community	1190	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
			DDOT	1191	DDOT will determine pavement conditions of these locations where necessary. Design will be developed in FY2003, and construction will be completed in the out years.	Out Years

Agency Responses to Citizen Priorities

PRIORITY 1: **Neighborhood Traffic Management and Enforcement**OBJECTIVE 7: **Improve public transit service and encourage alternative transportation methods.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1700	Conduct a study (adherence checks) of the Number 30 Buses on Wisconsin Avenue, which are consistently off schedule, and then develop a solution to the problem.	Wisconsin Avenue	WMATA	1193	Washington Metropolitan Area Transit Authority (WMATA) is presently undertaking a Regional Bus Study to improve bus service on every route throughout the region. The study will be completed in FY2003. Several measures will be proposed that will improve bus operating performances on major corridors. WMATA will assess the scheduling adherence problem of the 30 Route and will provide recommendations to DDOT.	FY2003
			DDOT	1192	DDOT will work with WMATA on the Regional Bus Study. The study will be completed in FY2003. The results of the study will be used city-wide.	FY2003
1701	Study the possibility of improved cross-town bus service and circulator bus service within Ward 3 for Friendship Heights Metro station.	Ward-wide	WMATA	1195	The Regional Bus Study mentioned above will propose new, enhanced cross-town service, as well as new, enhanced neighborhood circulation service. Service enhancements will be identified in the Regional Bus Study. The WMATA Board will approve recommendations as part of the FY2004 budget process. The District of Columbia must agree to subsidize the additional bus service.	FY2003
			DDOT	1194	DDOT will work with WMATA on the Regional Bus Study. The study will be completed in FY2003.	FY2003
1702	Develop a plan to improve the Kiss and Ride facility and operation at Tenley Metro station.	Tenley Metro station	WMATA	1197	The District government is the owner of this facility except the entrance; WMATA will work with the city upon request.	
			DDOT	1196	DDOT and Metro are studying transit alternatives in a Regional Bus Study. The study will be completed in FY2003. DDOT and Metro will complete the Regional Bus Study in FY2003. The results of the study will be used city-wide.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 1: **Neighborhood Traffic Management and Enforcement**

OBJECTIVE 7: Improve public transit service and encourage alternative transportation methods.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1703	Develop a plan that would encourage development of bicycle lanes on streets and would explore separate bicycle paths where possible.	City-wide	DDOT	1198	DDOT is working with the Metropolitan Washington Council of Governments to inform and encourage city residents to use bicycles as an alternative means of transportation. Also DDOT will be conducting a District-wide Bicycle Plan beginning in FY2002 with completion in FY2003. Contact the Bicycle Program Manager for further information at 202-671-2331.	Ongoing
			WABA	1199	Contact Ellen Jones, Executive Director of Washington Area Bicycle Association, at 202-628-2500.	

Agency Responses to Citizen Priorities

PRIORITY 1:

Neighborhood Traffic Management and Enforcement

OBJECTIVE 8:

Ensure that Cluster 11 Transportation Action Plan is current, comprehensive, and implemented.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1704	Have all ANCs associated with Cluster 11 work together to facilitate comprehensive planning and implementation of transportation-related issues.	Cluster-wide	Community	1200	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
1705	Ensure ongoing public involvement by embedding the planning process in ANC operations.	Cluster-wide	Community	1201	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
1706	Conduct a traffic impact study for all of Ward 3 to include near- and long-term forecasts of traffic growth caused by the many developments proposed and under way in Ward 3 and nearby Maryland.	Ward-wide	DDOT	1202	DDOT will be conducting the following traffic studies in Ward 3 in FY2002: Palisades, Connecticut Avenue, and Friendship Heights.	FY2002
1707	Have the city, in cooperation with the ANCs, develop a comprehensive land use and transportation plan to address development and traffic issues in Ward 3 and city-wide.	Ward-wide, City-wide	DDOT	1205	DDOT is already working with the Ward 3 Traffic Policy Committee on Ward 3 traffic issues and will be conducting Traffic Studies in Friendship Heights, Connecticut Avenue, and Palisades.	FY2002
			OP	7126	The OP is providing support through the Ward 3 Transportation Policy Committee.	Ongoing
			ANC 3E	1203	ANC 3E will continue to participate with the Ward 3 Traffic Policy Committee.	Ongoing
1708	Have the Cluster's ANCs develop a process to keep this plan current and to monitor its implementation.	Cluster-wide	Community	1206	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 2:

Commercial and Retail Development

Residents shared their concern with commercial and retail development along the upper-Wisconsin Avenue corridor. In Tenleytown, the concern is attracting neighborhood-oriented retail, replacing the “retail-hole” that was created when Hechinger’s closed and improving the overall appearance and image of the commercial area. In Friendship Heights, the concern is for the increased congestion and parking needs that proposed developments will bring. Residents in Friendship Heights are also concerned about the lack of neighborhood-serving retail in their commercial area.

OBJECTIVE 1:

Encourage a better mix of land uses (housing, commercial, retail, and open space) along Wisconsin Avenue, which includes a greater variety of neighborhood-serving businesses.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1709	Establish a working group or task force that is focused on improving the Tenleytown commercial area. The working group should include representatives from citizen groups, ANCs, commercial tenants and property owners, and appropriate government staff members.	Tenleytown commercial area	DMPED	1208	Technical assistance matching grants are available through the ReStore DC neighborhood commercial revitalization program to assist qualified community-based organizations (CBOs) with commercial revitalization initiatives. In addition, the ReStore DC program will annually designate up to five neighborhood business districts for the DC Main Streets Initiative. Through this initiative, those business districts will benefit from intensive assistance and matching grants necessary over 3-5 years to develop and implement a community-based commercial revitalization plan.	Ongoing
			OP	1209	The OP will lead the effort to establish a Tenleytown Commercial Area working group. Once established, the working group will help support the Strategic Development Planning effort for the Tenleytown Commercial Area.	FY2002
			Community	6467	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 2:

Commercial and Retail Development

OBJECTIVE 1:

Encourage a better mix of land uses (housing, commercial, retail, and open space) along Wisconsin Avenue, which includes a greater variety of neighborhood-serving businesses.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1710	Establish a citizen group to coordinate with the Chevy Chase Shopping District Association on issues in Friendship Heights.	Friendship Heights commercial area	OP	6702	The OP will lead the effort to establish a Friendship Heights Commercial Area citizen group.	FY2002
			DMPED	1211	Technical assistance matching grants are available through the ReStore DC neighborhood commercial revitalization program to assist qualified CBOs with commercial revitalization initiatives. In addition, the ReStore DC program will annually designate up to five neighborhood business districts for the DC Main Streets Initiative. Through this initiative, those business districts will benefit from intensive assistance and matching grants necessary over 3-5 years to develop and implement a community-based commercial revitalization plan.	Ongoing
			Community	1210	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
1711	Have working group work with the DC Main Street program to develop tools to recruit neighborhood-serving retailers.	Tenleytown commercial area	DMPED	1212	Technical assistance matching grants are available through the ReStore DC neighborhood commercial revitalization program to assist qualified CBOs with commercial revitalization initiatives. In addition, the ReStore DC program will annually designate up to five neighborhood business districts for the DC Main Streets Initiative. Through this initiative, those business districts will benefit from intensive assistance and matching grants necessary over 3-5 years to develop and implement a community-based commercial revitalization plan.	Ongoing
			OP	1213	The OP will provide assistance as needed to the working group. Also note that the OP will prepare a Strategic Development Plan for this area in FY2002-FY2003.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2: **Commercial and Retail Development**

OBJECTIVE 1: Encourage a better mix of land uses (housing, commercial, retail, and open space) along Wisconsin Avenue, which includes a greater variety of neighborhood-serving businesses.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1712	Have a working group work with the property owners of the Hechinger's building to discuss the various options for redevelopment, including residential uses, additional parking, and a possible rooftop garden.	Tenleytown commercial area	OP	1215	Once the Tenleytown commercial area's working group is established, the OP and the Deputy Mayor for Planning and Economic Development (DMPED) will host a meeting with the property owners of the Hechinger's building to discuss the current status of the redevelopment plans for the site.	FY2002
181	Conduct a Small Area Plan process for the Tenleytown commercial area focusing on redevelopment opportunities, possible rezoning, encouragement of mixed-uses such as housing, and discouragement of inappropriate uses such as tech hotels and cell towers.	Tenleytown commercial area	OP	460	The OP will issue a Request for Proposals (RFP) in 2002 to secure technical consulting services that will prepare a Strategic Development Plan jointly for the Tenleytown and Friendship Heights commercial areas. The scope of work will address related concerns in these adjacent communities. The outcome of the combined scope will be a comprehensive market assessment leading to strategies with specific action items in the following areas: preferred land-use patterns, existing retail enhancement, preferred locations for new mixed-use (retail and housing) development on the corridor, definition of the Tenleytown Housing Opportunity Area, zoning and other regulatory changes, transportation improvement and traffic mitigation, connectivity to regional market centers, strategic municipal and private parking, streetscape enhancements, and design standards.	FY2002
			DCPL	10241	The District of Columbia Public Libraries (DCPL) has budgeted \$830,000 in FY2003 and \$1.8 million in FY2004 for the construction of a new Tenleytown branch.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 2:

Commercial and Retail Development

OBJECTIVE 1:

Encourage a better mix of land uses (housing, commercial, retail, and open space) along Wisconsin Avenue, which includes a greater variety of neighborhood-serving businesses.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
182	Conduct a Small Area Plan process that is for the Friendship Heights commercial area and will be focused on transportation-related issues and possible redevelopment opportunities for residential and retail uses.	Friendship Heights commercial area	OP	462	The OP will issue a Request for Proposals (RFP) in 2002 to secure technical consulting services that will prepare a Strategic Development Plan jointly for the Friendship Heights and Tenleytown commercial areas. The scope of work will address related concerns in these adjacent communities. The outcome of the combined scope will be a comprehensive market assessment leading to strategies with specific action items in the following areas: preferred land-use patterns, existing retail enhancement, preferred locations for new mixed-use (retail and housing) development on the corridor, zoning and other regulatory changes, transportation improvement and traffic mitigation, connectivity to regional market centers, strategic municipal and private parking, streetscape enhancements, and design standards.	FY2002
1713	Have a working group meet with the appropriate staff members to understand current zoning along the Wisconsin Avenue corridor and to consider zoning changes or zoning overlay to encourage mixed-use buildings and to discourage tech hotels and towers at street level.	Tenleytown commercial area	DCRA	1218	The working group can contact Gregory Love, Administrator, Building and Land Regulation Administration, to schedule a meeting. Mr. Love can be reached at 202-442-4455.	Ongoing
			Community	6469	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
183	Have a working group work with the OP to clearly define the Tenleytown Housing Opportunity Area.	Tenleytown commercial area	OP	465	The OP will provide technical assistance and other support to the working group to develop a clear definition of the Tenleytown Housing Opportunity Area. This action should occur in conjunction with the Strategic Development Plan for the Tenleytown and Friendship Heights commercial areas.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2: **Commercial and Retail Development**

OBJECTIVE 1: Encourage a better mix of land uses (housing, commercial, retail, and open space) along Wisconsin Avenue, which includes a greater variety of neighborhood-serving businesses.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1714	Have a working group investigate (as part of Small Area Plan) the feasibility of constructing a mixed-use building over the Tenleytown Metro entrance on the east side of Wisconsin Avenue and possibly combine with the vacant adjoining property.	Tenleytown commercial area	OP	1219	The OP will issue a Request for Proposals (RFP) in 2002 to secure technical consulting services that will prepare a Strategic Development Plan jointly for the Friendship Heights and Tenleytown commercial areas and will coordinate with the working group to make sure that this request is part of the scope of work.	FY2002
			WMATA	1220	WMATA will continue to work with the District government to explore joint development opportunities at Metrorail stations in the District of Columbia.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2: **Commercial and Retail Development**

OBJECTIVE 2: Improve the physical appearance of Wisconsin Avenue and the associated commercial area.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1715	Pursue a Business Improvement District (BID) in the Friendship Heights commercial area.	Friendship Heights commercial area	Community	1221	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
			OP	7287	The OP can assist the community in its pursuit of a BID in the Friendship Heights commercial area.	FY2002
			DMPED	1222	Technical assistance matching grants are available through the ReStore DC neighborhood commercial revitalization program to assist qualified CBOs with commercial revitalization initiatives. In addition, the ReStore DC program will annually designate up to five neighborhood business districts for the DC Main Streets Initiative. Through this initiative, those business districts will benefit from intensive assistance and matching grants necessary over 3-5 years to develop and implement a community-based commercial revitalization plan.	Ongoing
1716	Develop a streetscape and beautification plan for the Tenleytown commercial area in association with residents, the Wisconsin Avenue Beautification Project (WABP), business owners, property owners, and VMS.	Tenleytown commercial area	DDOT	1224	DDOT will investigate the area to determine streetscape improvements and to schedule a meeting with the ANC and the community to develop an appropriate plan.	Ongoing
			Community	6471	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD

Agency Responses to Citizen Priorities

PRIORITY 2: **Commercial and Retail Development**OBJECTIVE 2: **Improve the physical appearance of Wisconsin Avenue and the associated commercial area.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1716	Develop a streetscape and beautification plan for the Tenleytown commercial area in association with residents, the Wisconsin Avenue Beautification Project (WABP), business owners, property owners, and VMS.	Tenleytown commercial area	OP	1225	The OP will provide DDOT with technical advice on neighborhood revitalization plans or visions, will coordinate with DDOT for desired streetscape improvements, and will communicate with SNAP participants and community leaders regarding monitoring and progress of scheduled streetscape improvements. Streetscape issues may be discussed as part of the Strategic Development Plan for the Tenleytown area, which will be led by the OP in FY2002.	Ongoing
1717	Consider options for consolidating or eliminating newspaper boxes in commercial areas, especially around Tenleytown Metro station.	Cluster-wide	DDOT	9728	DDOT will work with the community and WMATA on this issue. Current regulations allow three newspaper boxes per intersection corner.	Ongoing
			OCC	6472	OCC will provide timely legal advice upon receipt of a written request by an agency for a legal opinion.	Ongoing
			WMATA	1227	WMATA will continue to work with the District government and the print media to resolve the location and volume issues of newspaper boxes at Metrorail stations without infringing on First Amendment Rights. WMATA will initiate a working group review of newspaper vendors at the Tenleytown Metro station.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 2: **Commercial and Retail Development**OBJECTIVE 3: **Improve sanitation in commercial areas.**

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
184	Supply more trash cans around the Tenleytown Metro, and have them emptied more often.	Tenleytown Metro station	DPW	466	DPW has 500 new and replacement litter cans on order. The first 320 will be used to replace obsolete blue litter cans. The remaining 180 will be available for installation at new locations. The city will be surveyed for need, and locations will be prioritized, including this location. Installations will be made during Q3 of FY2002. Additional cans will be purchased over the next 3 years as funding becomes available.	FY2002
			WMATA	467	WMATA has custodial staff members picking up litter around the station daily between 7:30 p.m. and 11:00 p.m. WMATA will monitor the outside area more closely.	FY2002
1718	Develop a comprehensive rat abatement program for the Tenleytown commercial area.	Tenleytown commercial area	DOH	1228	To support this effort, the Department of Health (DOH) will continue to enforce the Rodent Control Act of 2000, which allows it to increase existing fines, establish new fines with regards to various aspects of rodent control, including trash and litter. DOH does not hire staff members to work in specific Wards; however, the staff is deployed according to a specific formula. High-priority areas are determined by an assessment of the rodent population's distribution throughout the city. Resources are then distributed according to need. The rodent control program's telephone number is 202-535-1954.	FY2002
			NSI	9956	The Ward 3 Neighborhood Service core team is planning to work in the Tenleytown area in spring 2002, with a focus on "rats and trash." The work plan included education and enforcement efforts with businesses in the area.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 3:

Residential Development Controls, Historic Preservation, Small-Town Character, and Comprehensive Planning

The final top priority that residents highlighted is improving and strengthening residential development controls through comprehensive planning. By evaluating existing conditions and recommending appropriate development, this type of broad proactive planning would preserve the existing character and would maintain the stable nature of the neighborhoods. This preservation would be especially true in the historic parts of Tenleytown, which are threatened by the possibility of redevelopment.

OBJECTIVE 1:

Discourage inappropriate residential development.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
185	Create a Building and Land Regulation Task Force composed of appropriate city staff members from the Department of Consumer and Regulatory Affairs (DCRA), the OP, the OCC, and the community including ANC. It will undertake a complete review of the land development review process within the city. Possible changes to the zoning code should be considered with special attention to height, setback, lot size, and footprints of impermeable surfaces to prevent overbuilding and overdevelopment in both residential and commercial zones.	Ward-wide	OP	1890	A Ward 3 Land Use Task Force will be formed similar to the transportation task force and will be led by the neighborhood planning and service coordinators.	FY2002
			NSI	7598	The Ward 3 Neighborhood Service Coordinator will work with the Neighborhood Planning Coordinator to get the task force up and running in late spring 2002.	FY2002
			ANC 3E	6148	ANC 3E will participate with the task force.	
			DOH	469	DOH currently has a presence at the Permit Processing Center at DCRA where it reviews and approves plans for building permits and Environmental Impact Screening Form (EISF). It reviews for environmental quality issues. When the building and land regulation task force is developed, the DOH will participate.	Ongoing
			OCC	717	OCC can provide legal advice to meet the desired time frame.	

Agency Responses to Citizen Priorities

PRIORITY 3:

Residential Development Controls, Historic Preservation, Small-Town Character, and Comprehensive Planning

OBJECTIVE 1:

Discourage inappropriate residential development.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
185	Create a Building and Land Regulation Task Force composed of appropriate city staff members from the Department of Consumer and Regulatory Affairs (DCRA), the OP, the OCC, and the community including ANC. It will undertake a complete review of the land development review process within the city. Possible changes to the zoning code should be considered with special attention to height, setback, lot size, and footprints of impermeable surfaces to prevent overbuilding and overdevelopment in both residential and commercial zones.	Ward-wide	DCRA	468	DCRA will review recommendations made by the ANC and other interested groups regarding changes to the land development review process and will provide a response. DCRA will also assign an individual to serve on the proposed task force.	Ongoing
1719	Clearly define Tenleytown Housing Opportunity Area.	Tenleytown commercial area	OP	1230	The OP intends to discuss this action during the Strategic Development Plan for the Tenleytown and Friendship Heights areas. Recommendations from this plan may be incorporated into the next series of Comprehensive Plan amendments.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 3: **Residential Development Controls, Historic Preservation, Small-Town Character, and Comprehensive Planning**

OBJECTIVE 2: Preserve the historic, small-town character of the three neighborhoods (Tenleytown, American University Park, Friendship Heights) represented by Cluster 11.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1720	Conduct a neighborhood survey and photographic documentation to provide a database of existing houses, schools, churches, and commercial buildings as supported by the Tenleytown Historical Society.	Tenleytown	Community	1232	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
			OP	1231	The Historic Preservation Office (HPO) will support this action item by considering Federal grant funding for a survey of the Tenleytown area. Grant applications are due in late spring of each year. The information generated in this survey can be used to support a historic landmark designation for the Eldebrooke Cemetery.	Ongoing
1721	Clean up and preserve the Eldebrooke Cemetery, as supported by the Tenleytown Historical Society.	Eldebrooke Cemetery	Community	1234	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
			OP	1233	The HPO will support this action item by considering Federal grant funding for survey of the Tenleytown area. The information generated in this survey can be used to support historic landmark designation for the Eldebrooke Cemetery.	FY2003

Agency Responses to Citizen Priorities

PRIORITY 3:

Residential Development Controls, Historic Preservation, Small-Town Character, and Comprehensive Planning

OBJECTIVE 2:

Preserve the historic, small-town character of the three neighborhoods (Tenleytown, American University Park, Friendship Heights) represented by Cluster 11.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1722	If there is considerable community opposition to historic designation, put in place other safeguards against the razing of historically significant houses. Limit the size and number of houses that may be erected on any given lot, which should remove the financial incentive to demolish older or smaller houses and to replace them with "McMansions" or crowd several houses onto one lot.	Cluster-wide	OP	1237	This should be an issue for the proposed Building and Land Use Task Force that the OP has agreed to participate with.	Ongoing
			OCC	1236	OCC will provide legal advice to a client agency.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 3: **Residential Development Controls, Historic Preservation, Small-Town Character, and Comprehensive Planning**

OBJECTIVE 3: Protect Cluster 11's existing historic features from incompatible development.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1723	Monitor development proposals and construction permits to ensure preservation of the integrity of Cluster 11's historic resources. ANC should work with the city, especially the OP.	Cluster-wide	DCRA	1238	Applications for construction and development are carefully scrutinized by DCRA to ensure that they have been approved by the Historic Preservation Review Board. Further, all razes public notices are posted every Thursday and (per the law) mailed using the U.S. Postal Service to the ANCs.	Ongoing
			Community	6474	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
			OP	1239	One of the primary purposes of the HPO and Historic Preservation Review Board (HPRB) is reviewing renovation and new construction projects to ensure compatibility of development in historic districts. Projects are reviewed on an ongoing basis, with HPO staff members coordinating review with community organizations and ANCs, and are presented for final review and approval by the HPRB at a regularly scheduled monthly public meeting.	Ongoing

Agency Responses to Citizen Priorities

PRIORITY 3:

Residential Development Controls, Historic Preservation, Small-Town Character, and Comprehensive Planning

OBJECTIVE 4:

Foster broad community participation in historic preservation, and increase awareness of the Cluster 11's history and historic resources.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1724	Educate residents about the history of the neighborhoods so that the older houses and commercial buildings will be perceived as valuable. This education could be accomplished through programs such as those sponsored in the past by the Tenleytown Library and the Tenleytown Neighbors Association. Partners would be the Historical Society of Washington - and the Tenleytown Historical Society.	Cluster-wide	Community	1242	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
			OP	1241	The HPO will use Federal grant funds to hire a community outreach and education coordinator to help raise awareness of historic resources and to build support for neighborhood preservation.	FY2002
1725	Educate residents about the formal process of historic designation of individual houses, groups of houses, and districts to reduce misunderstanding and fear of the implications of having one's property designated historic. The Historic Preservation Office needs to conduct public forums to address the questions of property owners and to consider using local media (such as the Northwest Current) to clearly explain the process.	Cluster-wide	OP	1243	The HPO will use Federal grant funds to hire a community outreach and education coordinator to help raise awareness of historic resources and to build support for neighborhood preservation.	FY2002
			Community	10252	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
1726	Encourage the HPO to develop historic preservation literature that is comprehensive but easy to understand.	City-wide	OP	1244	The HPO will revise, update, and reprint its existing publications and will identify any needs for new publications. The HPO will also update its website.	FY2002

Agency Responses to Citizen Priorities

PRIORITY 3: **Residential Development Controls, Historic Preservation, Small-Town Character, and Comprehensive Planning**

OBJECTIVE 5: Foster heritage tourism in Cluster 11.

Act-ID#	Action	Location	Partner	Res-ID#	Response	Starting
1727	Develop a partnership with the proposed City Museum of Washington and the city's Heritage Tourism organization.	Cluster-wide	Community	6476	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD
1728	Protect historic and natural resources near Metro stations to preserve gateway properties that are unique or that reflect the neighborhood's character.	Cluster-wide	OP	1248	The HPO and HPRB are currently reviewing plans for rehabilitation of the historic Sears building, with the community participating in the process. The HPRB will consider the Grant Road historic district application that is currently on file. The HPO will also consider applications for grant funding for an additional survey to identify historic resources in the Tenleytown area.	FY2002
			Community	6477	Success of this action will depend on community leadership and individual action. ANCs, citizens, community organizations, non-profits and others are encouraged to help implement this action.	TBD

Overview

While this Strategic Neighborhood Action Plan outlines and begins to address the key priorities identified by the neighborhoods in your Neighborhood Cluster, several other neighborhood initiatives are playing a major role in improving the quality of life in our neighborhoods. Those initiatives include the following:

Neighborhood Service Initiative (NSI)

Neighborhood Service strives to find permanent solutions— not just quick fixes— for persistent problems in every Ward. To this end, the NSI, in partnership with residents and 13 District agencies, has identified Persistent Problem Areas (PPAs) in the community. In most cases, when the Metropolitan Police Department has an active Police Service Area Plan (PSA Plan) or a Capital Community Plan, a PPA work plan was developed. Those areas have recurring problems that need the cooperation and coordination of many government agencies to ensure that they

become clean, safe, and healthy neighborhoods. Through a Core Team approach, 13 government agency representatives come together weekly in each Ward to develop and implement work plans in an effort to mobilize, reclaim, revitalize, and sustain abatement of the problems in PPAs. *Because this initiative has been very active in your Neighborhood Cluster, the following few pages provide more detailed information.*

Transforming Schools Initiative (T-9)

In FY2001, DCPS selected nine schools to reconstitute and transform including facilities, curriculum, and staffing. In FY2002, another set will be selected, as well as in FY2003. Several existing schools will serve as a pilot for the new “neighborhood places” model of coordinated, neighborhood-based social services being implemented by the District agencies. *Please contact Helen Flag at 202-442-5023 to learn more about this initiative.*

Home Again: Renovating Our City's Abandoned Properties

This initiative will promote the development of the District's vacant and abandoned properties by gaining site control of the properties and by selling them to developers, who will renovate them into new homes. The initiative will begin by gaining site control in five neighborhoods: Columbia Heights, Ivy City/Trinidad, Near Northeast, Rosedale, and Shaw. Then it will expand throughout the city. The initiative's goal is to provide at least 30% of the homes to low-income families. *Please contact Neal Drobenare at 202-727-3899 to learn more about this initiative.*

Other Neighborhood Initiatives

5

Partnership for Problem Solving

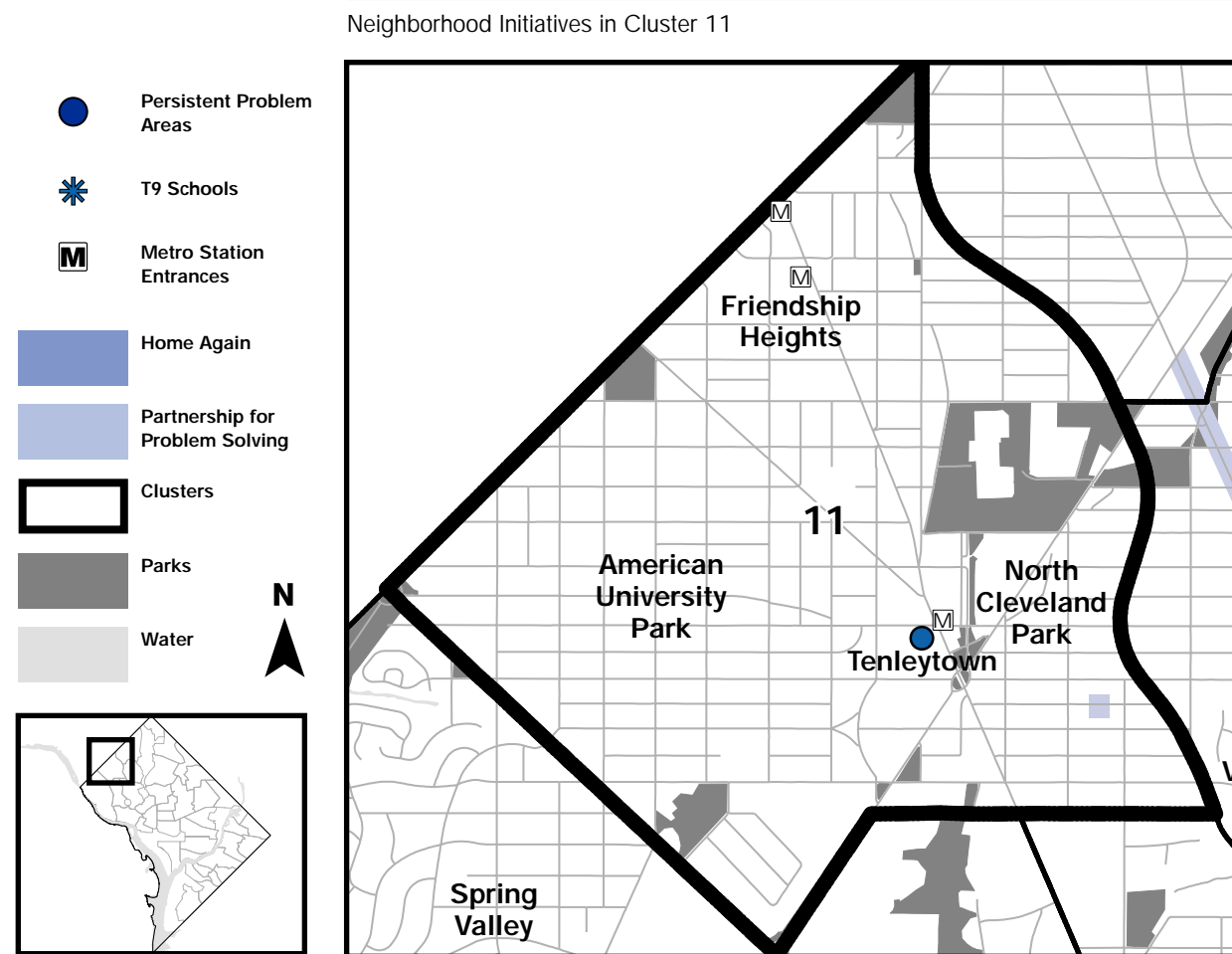
Police Lieutenants are working in partnership with the community and other stakeholders to address local public safety problems. They are developing plans specific to Police Service Areas (the geographic units that the police have implemented in the city) to facilitate the collaborative problem-solving process and to address public-safety issues. Strategies that have been developed focus on addressing offenders, victims, and locations and consist of three types of approaches: focused law enforcement, neighborhood partnership, and systemic prevention. *Please contact Ann Russell at 202-727-1585 to learn more about this initiative.*

Transit-Oriented Development (TOD)

TOD is a land use strategy to accommodate new growth, strengthen neighborhoods, and expand choices and opportunities. TOD capitalizes on bus and rail assets to stimulate and support vibrant, compact, diverse, and accessible neighborhood centers within walking distance of transit. TOD is a strategy that allows for a rich mix of uses—residential, retail, and work places—at densities that are appropriate for the neighborhood. *Please contact Karina Ricks at 202-442-7607 to learn more about this initiative.*

In many instances, the issues addressed in the SNAPs directly link with other neighborhood initiatives, thus creating synergy in areas that will receive substantial public and private resources.

The Neighborhood Initiatives map on the next page depicts the above-mentioned initiatives that are located in your Cluster.



Neighborhood Service Initiative

The NSI is a partnership among 13 District agencies to identify, prioritize, and solve recurring service delivery problems called Persistent Problem Areas (PPAs). PPAs are special because multiple problems exist in a specific area and, therefore, require multi-agency strategies to solve. There is one Neighborhood Service Coordinator (NSC) for each Ward who coordinates the work of District agencies to solve these neighborhood problems.

To identify the PPAs for this Neighborhood Cluster, the NSC worked with Advisory Neighborhood Commissioners, community organizations, business owners, individual residents, and District agencies. Specific areas were identified and prioritized, and then specific work plans were developed for each PPA.

There is one PPA in Cluster 11.

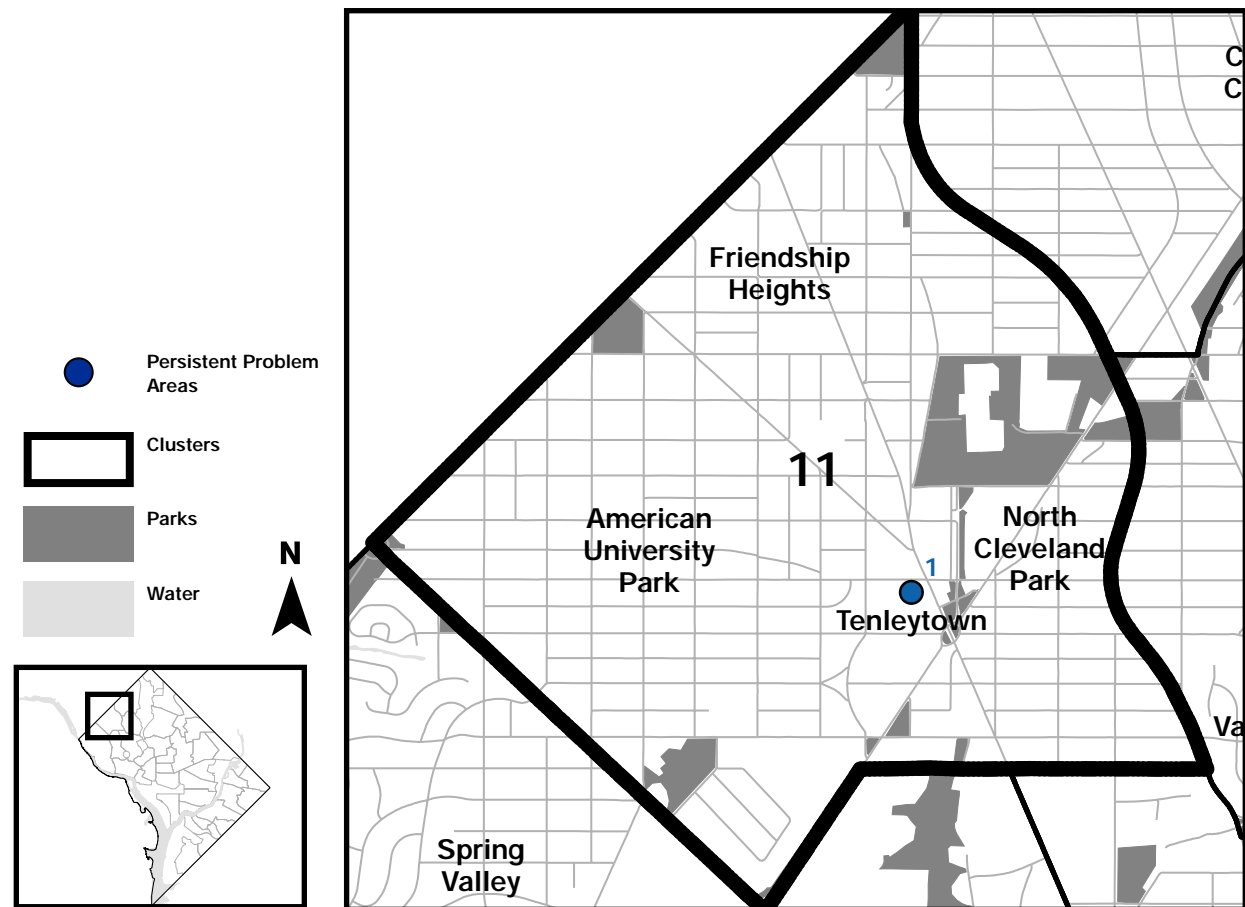
Tenleytown

Key problems in this area include neglected streetscape, facade deterioration, and homelessness near the Metro station. This PPA was recently identified and became active. Future work in this area will include developing and implementing a streetscape plan; improving infrastructure, including replacing faded signs; filling empty tree boxes; and replacing unusable parking meters.

The Persistent Problem Areas map included on the following page depicts the location of the above-mentioned PPA.

The NSC, in partnership with District agencies and the community, will continue to work on solving this existing PPA. Each quarter, NSI will consider working on additional PPAs in the Cluster. One of the key factors in this decision is determining whether improvements made to the PPAs are being sustained. One of the variables for sustaining these areas is active community involvement such as providing regular cleanups, learning about city codes and regulations, and keeping an eye on properties and reporting any illegal activity. If you have questions or are interested in partnering with your NSC to address these problems, please call him or her at 202-282-7952.

Persistent Problem Areas in Cluster 11



1. Tenleytown NW

Your SNAP is a living document, not just a plan collecting dust on a shelf. In fact, a number of activities are currently under way to ensure that the priorities highlighted in this document are addressed. The following are examples:

Progress Updates to Your SNAP

The Office of Neighborhood *Action* is monitoring the status of projects with District agencies. A status update meeting will be held in each Ward twice a year to share with residents the progress of the commitments.

Implementation of Citizen-Driven Actions

The success of this plan depends on a strong partnership among District agencies, other agencies, businesses, community development corporations, the faith community, and you. To find community partners to help implement citizen actions, the Office of Neighborhood *Action* will be making contacts in your Cluster. You are strongly encouraged to take the initiative, to pull people or groups together, and to champion one of these actions. Please contact the Office of Neighborhood *Action* (at 202-727-2822) to learn where you might be able to help.

Role of Your Neighborhood Planner

Your Neighborhood Planner will be responsible for implementing several actions in this Ward. During this coming year, Robert Collins will initiate a Strategic Development Plan for the Upper Wisconsin Avenue corridor in your Cluster. He will also continue to work with you and DDOT on the Ward 3 Traffic Policy Committee, and he will help initiate a Building and Land Regulation Task Force for Ward 3 as part of the Neighborhood *Action* Team.

What Happens
Now

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The Strategic Neighborhood Action Plans were built heavily on past and present plans and documents that have been developed by your neighborhood and the city. For your reference, we have listed a number of relevant plans and documents for your area. Many of these plans are accessible on the Neighborhood *Action* website at <www.neighborhoodaction.dc.gov> or at your local library.

Reference Materials

Plan:	Date Completed:	Plan Development Led by:
Cluster 11 FY2003 Citizen Budget Guide and Worksheet	March 18, 2002	DC Government
Cluster 11 Visioning Workshop Summary Report	Summer 2001	DC Government, DC Office of Planning
Cluster 11 Databook	Winter 2001	DC Government, DC Office of Planning
Ward 3 Plan	1998	DC Government, DC Office of Planning
City-wide Comprehensive Plan	1998	DC Government, DC Office of Planning
Friendship Heights Sector Plan	1997	Maryland–National Capital Park and Planning Commission
Upper Wisconsin Avenue Corridor Study, Preliminary Report	1986	DC Government

Action Plan Partner Abbreviations

ABRA	Alcoholic Beverage Regulation Administration	DMCYF	Deputy Mayor for Children, Youth, Families, and Elders	NSO	Neighborhood Stabilization Officer
CAH	Commission on Arts and Humanities	DMH	Department of Mental Health	NTHP	National Trust for Historic Preservation
CBO	Community-Based Organization	DMPED	Deputy Mayor for Planning and Economic Development	OCA	Office of the City Administrator
CDC	Community Development Corporation	DMPSJ	Deputy Mayor for Public Safety and Justice	OCC	Office of Corporation Counsel
CFSA	Child and Family Services Administration	DMV	Department of Motor Vehicles	OSCC	Office of the Clean City Coordinator
DBFI	Department of Banking and Financial Institutions	DMO	Deputy Mayor of Operations	OCFO	Office of the Chief Financial Officer
DCFD	DC Fire Department	DOC	Department of Corrections	OCP	Office of Contracting and Procurement
DCHA	DC Housing Administration	DOES	Department of Employment Services	OCTO	Office of the Chief Technology Officer
DCHFA	DC Housing Finance Authority	DOH	Department of Health	OLBD	Office of Local Business Development
DCMC	DC Marketing Center	DPR	Department of Parks and Recreation	OP	Office of Planning
DCOA	DC Office of Aging	DPW	Department of Public Works	OPM	Office of Property Management
DCOP	DC Office of Personnel	EMA	Emergency Management Agency	OTR	Office of Tax and Revenue
DCPL	DC Public Libraries	EOM	Executive Office of the Mayor	OZ	Office of Zoning
DCPS	DC Public Schools	FEMS	Fire and Emergency Medical Services	PSA	Police Service Area
DCRA	Department of Consumer and Regulatory Affairs	FHA	Federal Housing Administration	TCC	Taxi Cab Commission
DDOT	District Department of Transportation	IGO	Inspector General's Office	UDC	University of the District of Columbia
DHCD	Department of Housing and Community Development	MPD	Metropolitan Police Department	WASA	DC Water and Sewer Authority
DHS	Department of Human Services	NCRC	National Capital Revitalization Corporation	WCCA	Washington Convention Center Authority
DISR	Department of Insurance and Securities Regulation	NPS	National Park Service	WMATA	Washington Metropolitan Area Transit Authority
		NSC	Neighborhood Service Coordinator	ZAC	Zoning Advisory Committee
		NSI	Neighborhood Service Initiative	ZC	Zoning Commission

Your District Representatives

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Kelvin Robinson
Chief of Staff

John Koskinen
City Administrator

Council of the District of Columbia

Linda W. Cropp
Council Chair

Jim Graham, Ward 1

Jack Evans, Chair Pro Tempore / Ward 2

James C. Lively, Chair, Advisory Neighborhood
Commissions (ANC) 3B

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Adrian Fenty, Ward 4

Nancy J. MacWood, Chair, ANC 3C

Vincent Orange, Ward 5

Sharon Ambrose, Ward 6

John W. Finney, Chair, ANC 3D

Kevin Chavous, Ward 7

Sandra Allen, Ward 8

Jill Diskan, Chair, ANC 3E

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David Catania, At-Large

Catherine J. Wiss, Chair, ANC 3F

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